

# Warranty – Loose Lay

Lions Floor products are warranted from the date of purchase by the installer or end user to be free from defects in materials and workmanship and to conform to product specifications, provided the product is installed, maintained, and used according to Lions Floor installation instructions.

## General Terms:

This document provides coverage when **5mm-20mil Loose Lay** is installed following the installation instructions in a residential or accepted commercial setting. **5mm-20mil Loose Lay**, when installed in an accepted, commercial areas, must be professionally installed by a qualified flooring contractor. No exclusions or exceptions will be made to this clause.

**5mm-20mil Loose Lay** is waterproof. When properly installed in strict compliance with the "Wet Area Guidelines" contained within the Product installation instructions, the product itself will not be damaged by topical moisture such as wet cleaning, spills, or tracked-in water when installed according to installation instructions. This includes visible organic growth (mold, mildew, etc.), rot, decay or other damage that is the direct result of topical water intrusion and exposure. This does not include excessive topical water caused by broken or leaking plumbing, structural leaks, sink overflow, flooding, weather conditions and other water emergencies or sub-surface moisture or condensation related to moisture and alkalinity within the subfloor or substrate.

The limited warranty of this floor covering does not cover any resulting health issues or property damage. Manufacturer's responsibility to replace defective Product under this Limited Warranty applies only to the affected area of Product so long as a suitable match (as determined and at the sole discretion of Manufacturer) can be supplied. Full replacement or replacement of a greater area than the affected area is at the sole discretion of Manufacturer. Manufacturer reserves the right to provide replacement materials directly to the Customer, or through a professional installation company of the Manufacturer's choice, to conduct repairs or replace materials in a manner suitable to the Manufacturer's interests.

## Manufacturing Defect Warranty Term:

LIONS FLOOR guarantees that **5mm-20mil Loose Lay** floor coverings will be free from manufacturing defects within 1-year from the Customer date of purchase. Manufacturing defect must be reported within 30 days of first notice of a defect in the installed area. This Limited Warranty does not apply to Product that has been sold or resold as "seconds", "mill-run", "off goods", "non-conforming", "as-is", "closeouts" or otherwise denoted as irregular, non-first or non-standard quality. If it is determined that manufacturing defect has occurred, LIONS FLOOR will provide new materials of the same color, design, and grade, if available. If unavailable or discontinued, LIONS FLOOR reserves the right to select and supply similar LIONS FLOOR materials. After corrective action is taken on an existing defect, you will continue to receive warranty coverage for the remaining period of your original warranty.

## Wear Warranty Term:

Lions Floor warrants that properly installed **5mm-20mil Loose Lay** flooring will not wear through to the printed film layer under normal use. Wear warranty period is shown as below:

Item#	Total Thickness	Pad Attached	Wear Layer	Residential Warranty	Commercial Warranty
Loose lay	5.0 mm	No	20 mil	50 Years	10 years

Wear through is defined herein that the wear layer is sufficiently depleted or compromised so that the printed film layer is damaged, altered, or affected from normal use. Stains, fading, scratches, scuffs, and loss of gloss are considered normal use and are not covered under this warranty.

If it is determined that wear through has occurred, LIONS FLOOR will provide new materials of the same color, design, and grade, if available. If unavailable or discontinued, LIONS FLOOR reserves the right to select and supply similar LIONS FLOOR materials. After corrective action is taken on an existing defect, you will continue to receive warranty coverage for the remaining period of your original warranty.

Alternatively, at the Manufacturer's discretion, a refund of the original cost of the product may be issued.

## Labor Coverage Warranty Terms:

This warranty does not include labor or the cost of labor for installation of the replacement flooring.



## Warranty Limitations:

- There are no other guarantees beyond the terms listed in this warranty.
- This warranty is not transferable and only applies to the original end-user ("Customer") of the Product.
- All claims must be reported within thirty (30) days of discovery of the defect.
- This warranty covers manufacturing defects and abnormal deterioration of the product, provided that the floor coverings will be used in indoor areas and will be laid and maintained in accordance with the instructions.

## Installer Responsibility for Inspection:

The installer is responsible for inspecting all flooring materials prior to installation. Installation of any flooring material constitutes acceptance of the product's color, design, texture, and manufacturing quality. Lions Floor will not be responsible for labor or material claims on products that have been installed with visible defects.

## This warranty does not cover damage resulting from:

- Improper installation
- Failure to follow installation instructions
- Improper subfloor preparation
- Improper maintenance
- Exposure to excessive moisture
- Structural movement
- Abuse, misuse, or neglect

## Acceptance of Site Conditions:

Installation of the product constitutes acceptance of the jobsite conditions, including but not limited to subfloor preparation, moisture levels, and environmental conditions. Claims related to site conditions that were visible or reasonably discoverable prior to installation will not be accepted after installation.

## Industry Tolerances for Appearance:

Variations in color, gloss, shade, embossing texture, and pattern are inherent characteristics of vinyl flooring. Flooring installed with visible defects or variations that were apparent prior to installation will not be covered under this warranty.

## Slip Resistance Warning:

Walking is an enormously complex activity involving many muscles, bones and nerves, as well as kinesthetic sensory information. There are several significant factors that directly affect slip resistance properties, such as the type, texture and surface structure of floor covering, surface contaminants, type of shoe soles and the walker's weight, age, gait, fitness level, awareness, and vision. There are no published requirements or acceptable limits for Static Coefficient of Friction (SCOF) or Dynamic Coefficient of Friction (DCOF) values within the resilient flooring industry, though there may be for other flooring types. While independent test results are available, that does not purport to address any safety concerns of slip resistance, the accuracy of all test methods, safety thresholds, or the measuring apparatus' (tribometers). This includes factors outside of the reasonable control of the Manufacturer, such as Product maintenance. No warranty for any slip resistance properties can be provided.

Note: Walking on any vinyl floor covering in socks or similar is not recommended, especially on stairs.

## Warranty Disclaimer:

The warranties set forth herein are exclusive and in lieu of all other warranties or representations, express or implied, arising by law or custom, including the implied warranties of merchantability and fitness for a particular purpose. No agent, sales representative, dealer, distributor, contractor, installer, architect or designer has the authority to increase or alter seller's obligations under this warranty. This Limited Warranty does give you specific legal rights; you may also have other rights, which may vary from state to state.

## Limitation of Liability:

The aggregate cumulative total liability of Manufacturer hereunder, whether for breach of warranty or contract, indemnification, tort (including negligence), or otherwise, shall not exceed the original purchase price of the nonconforming Product. In no event shall Manufacturer be liable to Customer or any other person for loss of revenue, profit or any consequential, incidental, exemplary or punitive damages directly or indirectly arising from the use of the Product, from breach of any warranty or from any other cause, whether Manufacturer has been informed of the possibility of such damages.